

VERY IMPORTANT point. They people who are making the calls need to go to the website:  
Login: [www.hubdialer.com](http://www.hubdialer.com), and then follow the Campaign ID: 09740 and Code: 171717 in order to get into the campaign. Please send this out ASAP.

## **Predictive dialing shows you a script when a call is answered.**

**Remember, Don't Hang Up!** You'll stay on the phone until you finish making calls. When you finish speaking with someone, stay on the line so you can be connected to your next call.

Welcome! HubDialer<sup>SM</sup> allows you to make calls without having to dial any numbers, so you don't waste time calling people who don't answer. Predictive dialing technology connects you as quickly as possible.

You'll be connected to calls that already have someone on the line, so start speaking as soon as you hear the beep. Information about the household you've contacted, along with a call script and questions, will be displayed on your screen. You enter responses directly in the script.

## **How It Works**

On the next screen, you'll connect to HubDialer<sup>SM</sup> over the phone. Dial the number displayed and follow the on-screen instructions to get securely connected. You'll be ready to start making calls.

When you confirm you're ready, you will hear hold music and see a waiting screen. As your first call connects, the hold music will stop, you will hear a beep, and you will see the call script with all of the information you need for the call. **REMEMBER:** As soon as you hear the beep, you should begin talking — introduce yourself and follow the script on your screen.

As the person answers questions in the call script, mark the responses on screen. Comments or notes about your call (especially if the person on the line corrects any personal information like name or address) can be added to the "Notes" section on the left side of the page.

If you are connected to voice mail, click "This is voice mail" at the top of the page. You will automatically be moved back to the hold queue for your next call.

When the call is complete, make sure all of the information is entered correctly. If the person you spoke with hung up, HubDialer<sup>SM</sup> will prompt you over the phone to enter the call results. When you are ready for the next call, click "Next Call." If the person hasn't already hung up, their call will end while you stay connected to HubDialer<sup>SM</sup>. You will hear hold music as you wait for your next call.

When you're done making calls, use the "This is my last call" button. HubDialer<sup>SM</sup> will sign off and you can then hang up your phone.